



GE  
Oil & Gas

## SERVICE LETTER

NIC 07.37.SL Rev. 00

December 20, 2007

## CLASSIFICATION

**INFORMATION**

INSPECTION

OTHER

### Nuovo Pignone S.p.A. Proprietary Information

*The information contained in this Service Letter is confidential and proprietary. This Letter and the information contained in it are protected by copyright and/or other intellectual property rights. This Letter and information are provided for authorized use only, and may not be used by or disclosed to others without the prior express written consent of Nuovo Pignone S.p.A.*

## TECHNICAL UPDATES PORTAL LAUNCH

### Abstract

The purpose of this Service Letter is to inform Customers of the launch of the GE Oil&Gas Technical Updates Portal, and to provide instructions for registration and use of the Portal's key features.

### Applicable Units

All units serviced by GE Oil & Gas.

### Background

GE Oil&Gas is committed to continuously invest in technology to improve customer service. As part of this commitment, we are launching a new initiative to provide customers with instant access to technical documentation via Web. This new application is called Technical Updates Portal and it will be available on the GE Oil&Gas Internet site ([www.geoilandgas.com](http://www.geoilandgas.com))

Technical Updates Portal is an online repository of all Technical Bulletins published by GE Oil&Gas. From this portal Customer can search and download documentation on latest technologies and technical upgrades applicable to their fleet.

Key features are:

- Easy and secure access to applicable Technical Bulletins
- Search of applicable Bulletins by serial number, technology or subject

Nuovo Pignone S.p.A.  
Via Felice Matteucci, 2 | 50127 Florence, Italy  
T: +39 055 423 211  
F: +39 055 423 2800  
Subject to Proprietary and Confidential restrictions



- Document download
- Additional info on implementation status

In addition, during the registration process customer can choose as an option to receive an email notification for every new technical publication applicable to their fleet.

### Recommendations

Please follow the instructions outlined in the attached presentations to register and obtain access to the portal:

**CUSTOMER REGISTRATION PROCESS**, for SSO ID assignment and registration (See Appendix #1).

**END USER'S MANUAL**, for instructions on portal functionality (see Appendix #2)

**BULLETIN COMPLIANCE INFO**, for access to Implementation Status and Bulletin Planning (see Appendix #3)

Technical Updates Portal online tool is available at [www.geoilandgas.com](http://www.geoilandgas.com), only to GE registered customers associated with a fleet.

With the introduction of Technical Updates Portal the function available on ECAT to download technical bulletin documents (see NIC 05.12.SL) has been dismissed.

This Service Letter supersedes the Service Letter NIC 05.12.SL dated 14 April 2005.



## Contacts

For questions please contact:

### **GE Oil & Gas**

#### **Customer Service Center**

Via Felice Matteucci, 2

50127 Florence, Italy

e-Mail: [customer.service.center@ge.com](mailto:customer.service.center@ge.com)

Web: [www.geoilandgas.com/online\\_tools/og\\_csc.htm](http://www.geoilandgas.com/online_tools/og_csc.htm)

Phone: +39 055 427 2500

Fax: +39 055 423 2800

or

### **Technical Updates Department**

GE Oil & Gas

Via Felice Matteucci, 2

50127 Firenze Italy

e-Mail: [oilandgas.technicalupdates@ge.com](mailto:oilandgas.technicalupdates@ge.com)

Phone: (+39) 055 423 8998

Fax: (+39) 055 423 2800



## Glossary of Terms

### Classification

The classification column of the header identifies the severity of the Service Letter as Indicated below:

**INFORMATION** – Provides Customers with updates to instruction manuals, new procedures and tools.

**INSPECTION** – Provides Customers with updated inspection procedures or the introduction of new inspections.

**OTHER** – Information content to be defined as needed.

### Revisions



This symbol shows where the document has been revised (“n” indicates the revision index history).



## **Appendix #1: CUSTOMER REGISTRATION PROCESS**

# Technical Updates Portal

Customer Registration Process  
December 20, 2007

<http://www.geoilandgas.com>



imagination at work

Go to URL: <http://www.geoilandgas.com> select "Technical Bulletins" from Online Tools and click GO

# the numbers tell the story

GE's Solutions Uprate Kit helps aging turbocompression trains perform like new

[SEARCH](#)[PRODUCTS & SERVICES](#)[APPLICATIONS](#)[OUR BRANDS](#)[OUR COMMITMENT](#)[ABOUT US](#)

## Online Tools

- Select --
- e-Timecards
- Invoice status
- Milestone Tracking Syst
- Online Bidding (eAucti
- Online Drawings (ODRS
- Project Net (PNET)
- Supplier Deviation Req
- Supplier Portal
- Technical Bulletins**
- TPS invoice status
- Virtual Witness System

> Customer Service Center

## One stop solutions. Non-stop innovation.

GE's Oil & Gas business is a technology based global leader that supplies advanced products, services and complete solutions to the oil and gas industry from the wellhead through the refining and related petrochemical and plastics industries.



## Invest & Deliver

One of the things that separates GE's Oil & Gas business from our competitors is a unique combination of financial stability, foresight and focus...



## A Sea of Change

On February 23, 2007, VetcoGray joined GE's Oil & Gas business to create a single company with the unified vision, advanced technologies and broad-reaching expertise to serve every sector of the global

GE Stock

Aug 20, 2007 16:01 ET

38.22 -0.23 ↓

since  
February 23, 2007



## News & Events

> Aug 21, 2007 GE To Supply Pipeline Integrity Management Services For

Click on **Register** to create a new SSO account



SEARCH

› PRODUCTS & SERVICES

› APPLICATIONS

› OUR BRANDS

› OUR COMMITMENT

› ABOUT US

## Technical Updates Portal

▼ Home

▼ About Us

Press Center

Company Information

Careers



### Find all Technical Communications on Your Equipment !

The Technical Updates Portal is an on line repository of all Technical Bulletins published by GE Oil & Gas.

From this portal you can search and download documentation on latest technologies and technical upgrades applicable to your fleet.

If you are a first time user you need to:

1. Ask for a GE Single Sign-On (SSO) account. Click on [Register](#)
2. Fill the [Registration Form](#) specifying your own Fleet/Sites

For registered user click [here](#) to login Technical Updates Portal!

**Note:** This online tool is available only to GE registered customers. Please contact [O&G Team](#) for any additional information.

From the SSO registration Page click on **Next** and **Accept the T&C**



GE  
Oil & Gas



## Registration

### What do I get?

Registered customers may request access to our innovative on-line applications, all accessible with a single user ID and password.

### How do I register?

Select the "Next" button at the bottom of this page. You will be asked a series of questions about yourself and your company.

### How do I access applications?

After you have entered general registration information, you will be asked to select the applications to which you would like to request access. You may be asked additional questions pertaining to a particular application to help us evaluate your request.

You must be 18 or over to register for GE Power Systems web sites.

Next

OR MODIFIED BY "SUPPLEMENTAL TERMS OF USE" AND OTHER SITE SPECIFIC TERMS THAT ARE POSTED ON A PARTICULAR SITE OR SPECIFICALLY AGREED TO IN A SEPARATE DOCUMENT BY THE SITE OPERATOR.

**THESE TERMS SHALL NOT ALTER OR OVERRIDE THE TERMS OR CONDITIONS OF ANY OTHER AGREEMENT YOU MAY HAVE WITH THE SITE OPERATOR OR ITS SERVICE PROVIDERS, AFFILIATES OR BUSINESS PARTNERS, EXCEPT TO THE EXTENT THAT THOSE AGREEMENTS DO NOT ADDRESS ISSUES RELATED TO YOUR USE OF THESE SITES THESE TERMS SHALL SUPPLEMENT SUCH PRIOR AGREEMENTS.**

**1. Parties.** General Electric International, Inc. ("Operator") is the commercial operator of these Sites, although software, applications and content may be provided by Operator's service providers or other companies affiliated with Operator ("Affiliates"), or merely in a business relationship with Operator ("Business Partners"). Operator, Service Providers, Affiliates and Business Partners, as intended, third

By clicking "I Agree" below, I represent that I am the person I am identifying myself to be in this registration process, and that I have read and agree to be bound by these Terms. I agree that the act of clicking the "I Agree" button below will attribute my signature to these Terms of Use with intent to create a binding record of agreement with the same legal effect and validity and enforceability of a handwritten signature and paper document.

I Do Not Agree

I Agree



imagination at work



You will receive an **e-mail confirmation** upon registration completion



## Single Sign On

Thank you for registering for Single Sign On (SSO) -- a Company wide security and navigation initiative.

Your SSO account below -- User ID, Password, and Challenge Responses -- has been created.

First Name/Last Name: Franco Sciacchitano  
SSO ID: 105710956web  
Email Address: franco.sciacchitano@ge.com  
Date/Time: Thu May 17 03:40:33 EDT 2007

If you have requested access to a specific GE business application, you may receive email confirmation of your request and the status of your access rights.

If you received this message in error, please contact your local Help Desk.

Note: The information will be used to authorize your access to this and other SSO-enabled sites and may be shared with other GE entities to authorize your access to SSO-enabled sites (wherever located, worldwide) that they may operate and that you choose to visit.

---

As this is a system-generated message from an unmonitored sending box, please do not reply to this message.

Go back To the Technical Updates welcome page and click on **Registration Form**



SEARCH

› PRODUCTS & SERVICES

› APPLICATIONS

› OUR BRANDS

› OUR COMMITMENT

› ABOUT US

## Technical Updates Portal

▼ Home

▼ About Us

Press Center

Company Information

Careers



### Find all Technical Communications on Your Equipment !

The Technical Updates Portal is an on line repository of all Technical Bulletins published by GE Oil & Gas.

From this portal you can search and download documentation on latest technologies and technical upgrades applicable to your fleet.

If you are a first time user you need to:

1. Ask for a GE Single Sign-On (SSO) account. Click on [Register](#)
2. Fill the [Registration Form](#) specifying your own Fleet/Sites

For registered user click [here](#) to login Technical Updates Portal!

**Note:** This online tool is available only to GE registered customers. Please contact [O&G Team](#) for any additional information.

# Fill in the Registration Form with key information and click on **Submit**



Search SEARCH > PRODUCTS & SERVICES > APPLICATIONS > OUR BRANDS > OUR COMMITMENT > ABOUT US

- Home
- About Us
  - Press Center
  - Company Information
  - Careers

## Technical Updates Portal - Access Request Form

\* indicates required field

\* First Name

\* Last Name

Middle Initial

\* Company Name

\* Business Role

\* Working Location (address, city, country)

\* Phone (office)

Phone (mobile)

Fax

\* E-mail

\* GE SSD

Your name

Your Company, role and address

Your Company e-mail

Your Single Sign On as specified in the registration process

Requires the registration to the Technical Updates Portal with the authorization for accessing Service Bulletin and Service Letter documentation on the following equipment:

\* Site 1

Site 2

Site 3

Site 4

Site 5

Site 6

Site Name or Units S/N's you want to access

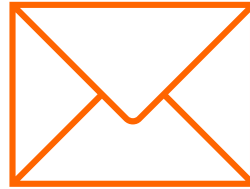
Agree  Do Not Agree

I allow GE Oil & Gas Nuovo Pignone to handle my personal information and send me e-mail communications on Technical Updates on the above specified fleet.

Submit



You'll receive an e-mail by the **Administration** once your access is completed



... after 3-5 working days ...

[oilandgas.technicalupdates@ge.com](mailto:oilandgas.technicalupdates@ge.com)

# Login to Technical Updates Portal...

[SEARCH](#)[PRODUCTS & SERVICES](#)[APPLICATIONS](#)[OUR BRANDS](#)[OUR COMMITMENT](#)[ABOUT US](#)

## Technical Updates Portal

Home

About Us

Press Center

Company Information

Careers



### Find all Technical Communications on Your Equipment !

The Technical Updates Portal is an on line repository of all Technical Bulletins published by GE Oil & Gas.

From this portal you can search and download documentation on latest technologies and technical upgrades applicable to your fleet.

If you are a first time user you need to:

1. Ask for a GE Single Sign-On (SSO) account. Click on [Register](#)
2. Fill the [Registration Form](#) specifying your own Fleet/Sites

For registered user click [here](#) to login Technical Updates Portal!

**Note:** This online tool is available only to GE registered customers. Please contact [O&G Team](#) for any additional information.



## Appendix #2: END USER'S MANUAL

# Technical Updates Portal

End User's Manual  
December 20, 2007

<http://www.geoilandgas.com>



imagination at work

# GE Oil & Gas Home Page

GE Oil & Gas - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://www.geoilandgas.com/>

## the numbers tell the story

GE's Solutions Uprate Kit helps aging turbocompression trains perform like new

GE Oil & Gas

Search  **SEARCH** PRODUCTS & SERVICES > APPLICATIONS > OUR BRANDS > OUR COMMITMENT > ABOUT US

**Online Tools**

- Technical Bulletins **GO**
- eRFQ
- Invoice status
- Milestone Tracking Syst **GO**
- Online Bidding (eAucti
- Online Drawings (ODRE
- Project Net (PNET)
- Supplier Deviation Req **GO**
- Supplier Portal
- Technical Bulletins**
- TFS invoice status
- Virtual Witness System

**One stop solutions. Non-stop innovation.**

GE's Oil & Gas business is a technology based global leader that supplies advanced products, services and complete solutions to the oil and gas industry from the wellhead through the refining and related petrochemical and plastics industries.

**Expanding GE's capabilities in drilling, completion and production equipment**

On February 23rd, GE completed a major expansion of its oil & gas business with the acquisition of VetcoGray, one of the world's leading suppliers of drilling, completion and production equipment for on-and offshore oil and gas fields, including subsea applications.

**The Evolution of Subsea Boosting**

Subsea oil boosting technology can be considered as proven in onshore tests and in moderate water depths but technical

GE Stock  
May 25, 2007 at 16:01 ET  
37.56 +0.18

January Technology Newsletter

since February 23, 2007 **vetcogray**  
a GE Oil & Gas business

NPRA  
May 22-25, 2007  
Houston, Texas, USA

**News & Events**

- May 18, 2007 GE's Ultrascan Duo Pipeline Inspection Technology Receives Ecomagination Certification
- May 09, 2007 GE Oil & Gas Expands Presence in Trinidad-Tobago with New Service and Maintenance Center

Start | Internet

11.12

Select "Technical Bulletins" and click Go

# Login Screen

The screenshot shows a Microsoft Internet Explorer browser window displaying the GE Oil & Gas Technical Updates Portal. The address bar shows the URL: [http://www.geoilandgas.com/businesses/ge\\_oilandgas/en/about/technical\\_bulletins.htm](http://www.geoilandgas.com/businesses/ge_oilandgas/en/about/technical_bulletins.htm). The page features the GE Oil & Gas logo on the left and the Olympic rings logo with 'WORLDWIDE PARTNER' on the right. A search bar is located below the logos. The main content area is titled 'Technical Updates Portal' and includes a navigation menu on the left with links for Home, About Us, Press Center, Company Information, and Careers. The main text area contains a heading 'Find all Technical Communications on Your Equipment!' followed by a description of the portal as an online repository of technical bulletins. It provides instructions for first-time users to register and for registered users to log in. A prominent orange-bordered box highlights the text 'Click here to login Technical Updates Portal' with an orange arrow pointing to the 'here' link. The taskbar at the bottom shows several open applications and the system clock at 2:46 PM.

GE Oil & Gas

WORLDWIDE PARTNER

Search

SEARCH > PRODUCTS & SERVICES > APPLICATIONS > OUR BRANDS > OUR COMMITMENT > ABOUT US

### Technical Updates Portal

▼ Home

▼ About Us

Press Center

Company Information

Careers

**Find all Technical Communications on Your Equipment !**

The Technical Updates Portal is an on line repository of all Technical Bulletins published by GE Oil & Gas.

From this portal you can search and download documentation on latest technologies and technical upgrades applicable to your fleet.

If you are a first time user you need to:

1. Ask for a GE Single Sign-On (SSO) account. Click on [Register](#)
2. Fill the [Registration Form](#) specifying your own Fleet/Sites

For registered user [click here](#) to login Technical Updates Portal!

**Click here to login Technical Updates Portal**

This online tool is available only to GE registered customers. Please contact [O&G Team](#) for additional information.

# Terms and Conditions Page

Technical Updates Portal - Welcome Page - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://webtest02.np.ge.com/teupw/app/welcome> Go Links >>

inside  
GE Infrastructure  
Oil & Gas

Technical Updates Portal

[> Log Out](#)

Logged user: Shiqiang Han

Before completing your free access to **GE Oil & Gas Technical Updates Portal**, we invite you to read carefully the general terms and conditions and privacy policy below, to proceed it necessary to click on Accept

**CTUP Terms and Conditions**

1. General.

This Web site is provided by the General Electric Company, including its affiliates, ("GE") as an online information and communication service subject to your acceptance of the terms and conditions set forth in this agreement ("Agreement").

Your access to and use of this site is authorized and controlled by a contractual relationship your company or agency has with GE which is governed by one or more underlying existing agreements, which may include General Terms Agreements, service agreements, maintenance agreements or Proprietary Information Agreements.

Any transaction for goods, services or data which you have entered into with or may enter into with GE, whether separately in writing or through the use of any link provided by GE on this Site, will be governed by the terms and conditions set forth in the applicable agreement governing such transaction. In the event that you do not have a current, valid agreement with GE, you agree that your use of this site is governed by the terms and conditions contained in in [GE's Standard Terms and Conditions](#). In the event of a conflict between specific terms of this Agreement and specific terms of another agreement you may have with GE, the terms of such other agreement shall control to the extent necessary to eliminate such conflict. All other terms shall be governed by this Agreement.

Please read this Agreement carefully before accessing, browsing or using this site ("Site"). By indicating your acceptance below, you agree that

[Privacy Policy](#) | [Terms of Use](#)

**Read Terms and Conditions agreement and click on **Accept** to gain access to the Technical Updates Portal.**

Done Local intranet

Start | | Inbox - Microsof... | NIC | Mekko Graphics ... | Technical Upd... | 11.48

# Welcome page

The screenshot shows a Microsoft Internet Explorer browser window displaying the 'Technical Updates Portal - Welcome Pag'. The address bar shows the URL 'http://st-www2.gepower.com/teupw/app/home'. The page features the GE logo and the text 'inside GE Infrastructure Oil & Gas'. The main heading is 'Technical Updates Portal' with a '> Log Out' link. A navigation menu includes 'Home', 'My Fleet', 'Useful Links', and 'Contact Us'. A message reads: 'Welcome to **GE Oil & Gas Technical Updates Portal**. From this site you can view and download service bulletins and service letters applicable on your fleet. Please click on **Start Search** to proceed.' Below this is a graphic of several documents with the text 'Technical Updates Portal' overlaid. A callout box with an orange border contains the text 'Click on **Start Search** to access the query page', with an orange arrow pointing to a 'Start Search' button. At the bottom, there are links for 'Privacy Policy' and 'Terms of Use', and a copyright notice: '© 1997-2007 General Electric Company. All Rights Reserved.' The browser's status bar shows 'Done' and 'Internet'.

# Query Page

You can query by:

1. Technology
2. Equipment S/N
3. Bulletin Number
4. Search in title
5. Issue Date
6. Category



## Technical Updates Portal

[> Log Out](#)

**Technology:** shows all Service Bulletins based on technologies available in your fleet.

**Search in title:** allows focusing your search on specific key words.

**Issue Date:** allows to search all Service Bulletins issued before, after or between the specified dates.

**Equipment S/N:** allows finding all Service Bulletins applicable to a specific Unit s/n.

Then **Click here** to start the search

[Service Bulletin Definitions](#) | [Service Letter Definitions](#) | [My Compliance Info Definitions](#)

[Privacy](#)

2007 Ge

**Bulletin Number:** allows finding the specified Service Bulletin number.

**Category:** allows focusing your search on *Optional, Routine, Campaign or Alert* Service Bulletins

# Example of Result Page

Technical Updates Portal - Bulletin Search Result Page - Microsoft Internet Explorer

Address: http://st-www2.gepower.com/teupw/app/search-result-bulletin

Useful Links: > Log Out

Logged user: Barbara Che

<input type="checkbox"/>	Name	Rev	Issue Date	Title	Category	Level	Timing Code	Download File	Impacted Fleet
<input checked="" type="checkbox"/>	<a href="#">NIC 07_03</a>	00	21-Mar-07	Vibration Signal Acquisition and Transmission System for Remote Monitoring & Diagnostics Service	Optional	F	7		
<input type="checkbox"/>	<a href="#">NIC 06_38</a>		12-Dec-06	LUBE OIL DUPLEX FILTER AND COOLER 6-WAY TRANSFER VALVE FAILURE ON MS3002 J/K, MS5001N/PA, MS5002B/C/	Campaign	F	2		
<input type="checkbox"/>	<a href="#">NIC 06_37</a>	00	11-Dec-06	MS5002 C & D Wheelspace Thermocouple Tubing Arrangement	Routine	T	2		
<input type="checkbox"/>	<a href="#">NIC 06_08</a>	00	31-Mar-06	MS5002/D 1st Stage Forward Wheelspace High Temperature Prevention	Campaign	F	1		
<input type="checkbox"/>	<a href="#">NIC 05_33 Rev 1</a>		28-Feb-06	MS5001 AND MS5002C/D AXIAL	Campaign	F	1		

Mass Download

New Search

[Category Definitions](#) | [Compliance Level Definitions](#) | [Timing Code Definitions](#)

[Privacy Policy](#) | [Terms of Use](#) | © 1997-2007 General Electric Company. All Rights Reserved.

Clicking on the **Service Bulletin Code** opens the Open/Save popup page to download the associate document

Clicking on **column headers** sorts the list based on the selected field

Click here to view or download the **pdf file** of the selected Service Bulletin

Select one or more documents using the check box and click on **Mass Download** to download a single ZIP file

Hyperlink to all glossary definitions

Click to view or download the **serviceable fleet** of the selected Service Bulletin (see next slide)

# Example of Serviceable Fleet

http://st-www2.gepower.com - Impacted Fleet - Microsoft Internet Explorer

**Impacted fleet for document # NIC 07.03**  
**Title:** Vibration Signal Acquisition and Transmission System for Remote Monitoring & Diagnostics Service  
**Issued on:** 21-Mar-07

Please note that impacted fleet only reports equipment included in your profile. Click on **My Fleet** on the menu bar to review sites and equipment associated to your profile.

Close

OEM Serial #	Technology	Equipment/ Mode	Customer	Next Forecasted Outage	Unit Compliance Date
<b>Site: SITE 1</b>					
G06375	HD Gas Turbine	MS6001B			
<b>Site: SITE 2</b>					
G07083	HD Gas Turbine	MS5002D			
G07084	HD Gas Turbine	MS5002D			
G07086	HD Gas Turbine	MS5002D			

Close

Done Internet

# Viewing "My Fleet"

The screenshot shows a Microsoft Internet Explorer browser window displaying the 'Technical Updates Portal - Bulletin Search Page'. The address bar shows the URL: <http://st-www2.gepower.com/teupw/app/search-condition-bulletin>. The page features the GE logo and 'inside GE Infrastructure Oil & Gas' branding. A navigation menu includes links for Home, My Fleet, Useful Links, and Contact Us. A search form is visible with fields for Technology (Centrifugal Compressor, HD Gas Turbine), Equipment S/N, Bulletin Number, Search in title, Issued on or after, Issued on or before, and Category. A callout box with an orange border and arrow points to the 'My Fleet' link in the navigation menu, containing the text: 'Click here to return to the list of Sites/Equipments for which you are authorized'. The page also includes a 'Log Out' link and a footer with 'Privacy Policy | Terms of Use' and copyright information for General Electric Company.

# Example of assigned Fleet

http://st-www2.gepower.com - Assigned Fleet - Microsoft Internet Explorer

## Customer 1 Fleet

This is the fleet assigned to your profile. If you need to add/remove units please send an e-mail to the [TEUP team](#) for profile update.

Close

OEM Serial #	Technology	Equipment/Model	Customer
<b>Site: SITE 1</b>			
G06375	HD Gas Turbine	MS6001B	CUSTOMER 1
<b>Site: SITE 1</b>			
C11422	Centrifugal Compressor	3MCL1003	CUSTOMER 1
C11423	Centrifugal Compressor	3MCL1003	CUSTOMER 1
C11424	Centrifugal Compressor	2MCL1006	CUSTOMER 1
C11425	Centrifugal Compressor	2MCL1006	CUSTOMER 1
C11426	Centrifugal Compressor	MCL806	CUSTOMER 1
C11427	Centrifugal Compressor	MCL608	CUSTOMER 1
C11428	Centrifugal Compressor	3BCL608	CUSTOMER 1
C11429	Centrifugal Compressor	MCL806	CUSTOMER 1
C11430	Centrifugal Compressor	MCL608	CUSTOMER 1
C11431	Centrifugal Compressor	3BCL608	CUSTOMER 1
C11828	Centrifugal Compressor	3MCL1003	CUSTOMER 1
C11829	Centrifugal Compressor	3MCL1003	CUSTOMER 1
C11830	Centrifugal Compressor	2MCL1006	CUSTOMER 1

Done Internet

# Contact info:

e-Mail: [oilandgas.technicalupdates@ge.com](mailto:oilandgas.technicalupdates@ge.com)

Phone: (+39) 055 423.8998

Fax: (+39) 055 423.2800



## Appendix #3: BULLETIN COMPLIANCE INFO

# Technical Updates Portal

Bulletin Compliance Info  
December 20, 2007

<http://www.geoilandgas.com>



imagination at work

# Query Page

Technical Updates Portal - My Compliance Info Search Page - Microsoft Internet Explorer

Address <http://st-www2.gepower.com/teupw/app/search-condition-myinfo>

inside  
GE Infrastructure  
Oil & Gas

## Technical Updates Portal

[Home](#) [My Fleet](#) [Useful Links](#) [Contact Us](#) [> Log Out](#)

Logged user: Barbara Cherici

Bulletins Letters **My Compliance Info**

Technology  
Centrifugal Compressor  
HD Gas Turbine

Document Number

Document type

\* Equipment S/N

NOTE: GE utilizes sources believed to be reliable to obtain Bulletin Planning and Compliance Data. GE, however, cannot guarantee the accuracy or completeness of the planning and compliance data in this report, nor shall GE be held responsible for any errors or omissions contained therein. If any planning or compliance data is not accurate, please contact your Customer Service Representative

Search Clear

[Service Bulletin Definitions](#) | [Service Letter Definitions](#) | [My Compliance Info Definitions](#)

[Privacy Policy](#) | [Terms of Use](#) © 1997-2007 General Electric Company. All Rights Reserved

Click here to see  
Compliance Info Definitions

# Compliance Info Definitions

## Unit Compliance Date Definitions

<b>UNIT COMPLIANCE DATE</b>	Identifies the actual Service Bulletin execution date, based on customer Compliance Form feedback
<b>NEXT FORECASTED OUTAGE</b>	Identifies the best opportunity to implement Service Bulletin recommendation based on the information available on GE Oil&Gas databases

### Note

GE utilizes sources believed to be reliable to obtain next forecasted outage and unit compliance date. GE, however, cannot guarantee the accuracy or completeness of outage and unit compliance data in this report, nor shall GE be held responsible for any errors or omissions contained therein. If any planning or compliance data is not accurate, please contact your Customer Service Representative

# My Compliance Info Query Page

Technical Updates Portal - My Compliance Info Search Page - Microsoft Internet Explorer

Address <http://st-www2.gpower.com/teupw/app/search-condition-myinfo>

inside GE Infrastructure Oil & Gas

Technical Updates

Home My Fleet Useful Links Contact Us

Bulletins Letters **My Compliance Info**

Technology  
Centrifugal Compressor  
HD Gas Turbine

Document Number

Document type

\* Equipment S/N

NOTE: GE utilizes sources believed to reliable to obtain Bulletin Planning and Compliance Data. GE, however, cannot guarantee the accuracy or completeness of the planning and compliance data in this report, nor shall GE be held responsible for any errors or omissions contained therein. If any planning or compliance data is not accurate, please contact your Customer Service Representative.

Search Clear

Equipment Letter Definitions | My

Priv 7-2007 General Electri

Done Internet

**Specifying a Document Number you may see the implementation status on the selected Unit s/n**

**Equipment s/n is a mandatory field**

**Choosing a Document Type you may see the implementation status of Service Bulletins on the selected Unit s/n**

# Example of Compliance Info Result Page

Technical Updates Portal - My Compliance Info Search Result Page - Microsoft Internet Explorer

Clicking on the **Service Bulletin Code** opens the Open/Save popup page to download the associate document

Identifies the **Service Bulletin execution date**

Clicking here you can create a pre-format email (**Compliance Record Form**) to inform GE O&G that the selected Service Bulletin has been implemented on the Unit

Documents issued on HD Gas MS5442D (S/N G06299)

<input type="checkbox"/>	Name	Rev	Type	Issue Date	Title	Category	Level	Timing Code	Compliance Date	Download File	Bulletin Planning	Update Compliance Info
<input type="checkbox"/>	<a href="#">NIC 06.39.SL</a>	00	SL	22-Dec-06	Alarm/Trip settings for Gas Detectors installed on ventilation outlet ducts of Gas Turbine enclosure	-	-	-				
<input type="checkbox"/>	<a href="#">NIC 06.38</a>		SB	12-Dec-06	LUBE OIL DUPLEX FILTER AND COOLER 6-WAY TRANSFER VALVE FAILURE ON MS3002 J/K, MS5001N/PA, MS5002B/C/ MS5002 C & D	Campaign	F	2				

Mass Download

New Search

Category Definitions | Compliance Policy | Terms of Use © 1997-

Clicking here you can create a pre-format email (**Bulletin Planning Date**) requiring GE O&G to implement the selected Service Bulletin on the Unit

Select one or more document using the check box and click on **Mass Download** to download a single ZIP file

# Bulletin Planning pre-format mail

**BULLETIN PLANNING FORM**

Technical Updates Team,

we would like to inform you about our intention to implement the recommendations stated inside the Service Bulletin:

**Document:** NIC 07.27  
**Title:** Upgrade from the <l> MS DOS to the HMI Windows operator interface  
**Issue Date:** 21-Sep-07  
**Category:** Optional

on the following machine:

**Unit S/N:** XXXXX  
**Technology:** HD Gas  
**Site Name:** SITE 1  
**Model:** MS5002

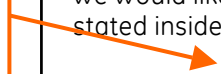
Based on the information on the estimated delivery time of Service Bulletin, we identified as best opportunity following date (dd/mm/yy):

General Comments:  
\_\_\_\_\_  
\_\_\_\_\_

Best Regards

**Note:** UNIT COMPLIANCE DATE identifies the actual Service Bulletin execution date, based on customer Compliance Form Feedback

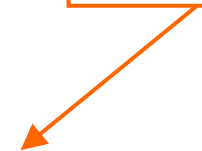
**Selected Service Bulletin (filled automatically)**



**Selected Unit s/n (filled automatically)**



**Fill in the field with your estimated execution date**



# Compliance Info pre-format mail

## COMPLIANCE INFO FORM

Technical Updates Team,

with this communication we would like to notify the occurred implementation of the Service Bulletin

**Document:** NIC 07.27  
**Title:** Upgrade from the <I> MS DOS to the HMI Windows operator interface  
**Issue Date:** 21-Sep-07  
**Category:** Optional

on the following machine:

**Unit S/N:** XXXXX  
**Technology:** HD Gas  
**Site Name:** SITE 1  
**Model:** MS5002

The execution date of this Service Bulletin is

In order to maintain update your internal unit database, please find latest operating data of the machine:

Running Hours:

Starts:

Trips Numbers:

General Comments:  

---

---

Best Regards

**Note: UNIT COMPLIANCE DATE** identifies the actual Service Bulletin execution date, based on customer Compliance Form Feedback

Selected **Service Bulletin** (filled automatically)

Selected **Unit s/n** (filled automatically)

Fill in the field with the real **execution date**

Fill in the fields with latest operating data of unit

# Contact info:

e-Mail: [oilandgas.technicalupdates@ge.com](mailto:oilandgas.technicalupdates@ge.com)

Phone: (+39) 055 423.8998

Fax: (+39) 055 423.2800